

Cablex operates as an authorised service and repair centre for Klauke, Greenlee and Uponor tools in Turku, Finland.

SERVICE PROGRAM

Maintenance Service - €145.00 (VAT 0%)

Annual inspection and maintenance are recommended.

Maintenance service includes:

- External cleaning of the tool
- Visual condition check
- Clearance check
- Oil change
- Lubrication
- Compression pressure measurement and adjustment
- Inspection protocol

Periodic Service - €255.00 (VAT 0%)

Periodic service is recommended every three years or after 10,000 crimping or cutting cycles. For battery-powered tools, a flashing LED indicates when service is required. Completion of periodic service is required to maintain warranty validity.

Periodic service includes:

- External cleaning of the tool
- Piston / piston seal replacement
- Needle valve inspection / seal replacement
- Checking/replacing mechanical parts
- Oil change
- Changing the oil filter
- Maintenance of the crimping head
- Compression pressure measurement/adjustment
- Measurement protocol

Repairs - €65.00/h + Spare Parts (VAT 0%)

Repairs are carried out on an hourly basis.

INSTRUCTIONS FOR SENDING MACHINES FOR SERVICING

- The service order form can be completed electronically or printed and filled in manually. Both options are available on our website:
<https://www.cablex.fi/en/tools/maintenance/>
 - A copy of electronically submitted service orders will be sent to the contact person's email
 - The PDF version can be printed and completed by hand
- Pack the machine to be serviced together with the service order form (copy or manually completed) in the tool's carrying case. Secure the latches carefully (e.g. with tape). If the latches are damaged, pack the carrying case inside a separate box
- Deliver the parcel to a Posti service point and provide the following details:
 - Recipient and freight payer: Cablex Oy, Kärämäentie 23, 20360 Turku, Finland
 - Parcel contract number: 618119
- Order transport for the parcel using Posti Express and provide the following details:
 - Freight payer: Cablex Oy, Kärämäentie 23, 20360 Turku, Finland
 - Parcel contract number: 618119
- Or send the machine at your own expense using a carrier of your choice to the following address:
 - Cablex Oy / Huolto Kärämäentie 23 20360 Turku, Finland

For any questions regarding servicing or repairs, please contact our Product Manager, Matti Heikkinen.

Matti Heikkinen / Product Manager

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